

Report to Overview & Scrutiny Committee

Subject: Gedling Plan Quarter 3 of 2022/23 Report

Date: 6 March 2023

Author: Senior Leadership Team

Wards Affected

Borough-wide

Purpose

To inform members in summary of the position against Improvement Actions and Performance Indicators in the 2020-23 Gedling Plan at the end of quarter 3 of 2022/23.

Key Decision

This is not a key decision.

Recommendation

THAT:

The progress against the Improvement Actions and Performance Indicators in the 2020-23 Gedling Plan for the end of quarter 3 of 2022/23 be noted.

1 Background

- 1.1 The Council has made a commitment to closely align budget and performance management. This is in line with accepted good practice.
- 1.2 To deliver this commitment, systems to monitor performance against revenue and capital budgets, improvement activity and performance indicators have all been brought together and are now embedded in the way the Council works. Whilst the budget and performance information are presented in two separate reports, they are still being reported to Cabinet together and appear on the same agenda.
- 1.3 In addition, performance reports now focus more directly on the Council's priorities and offer an "early warning" system of instances where targets may not be secured.
- 1.4 As usual, comprehensive details about current performance against the Gedling Plan can be accessed through the following link on the Council's website:-

<http://www.gedling.gov.uk/council/aboutus/prioritiesplansandperformance/howwere/doing/>

Members are recommended to view this document which provides valuable background detail to this summary paper. It provides a more in-depth review of indicators, actions and outcomes for 2022/23 quarter 3.

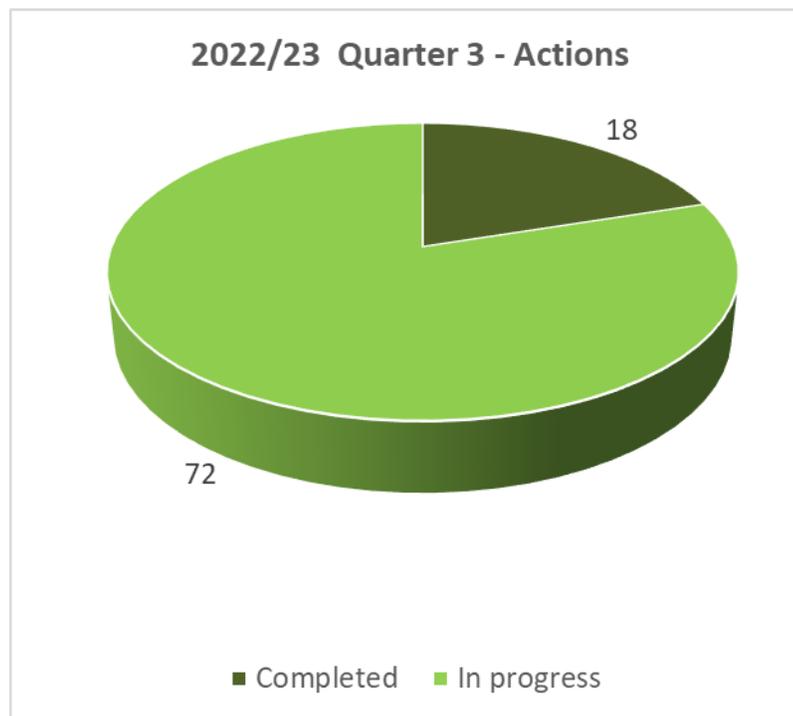
- 1.5 The assessment criteria used for actions and indicators is based on red, amber and green traffic light symbols. To be assessed as green performance indicators must be in line with their expected performance at this stage of the year, whilst actions must be on target against the “completed” or “in progress” milestones determined within the performance management system, Pentana.

2 Proposal

- 2.1 It is proposed that members note the performance information for the Gedling Plan 2020-23 at the end of quarter 3 of 2022/23 as set out below.

2.2 Actions

At this stage, of the 90 actions currently active in the Gedling Plan 2020-23, 18 are complete and the remaining are either in progress or assigned to an Officer.



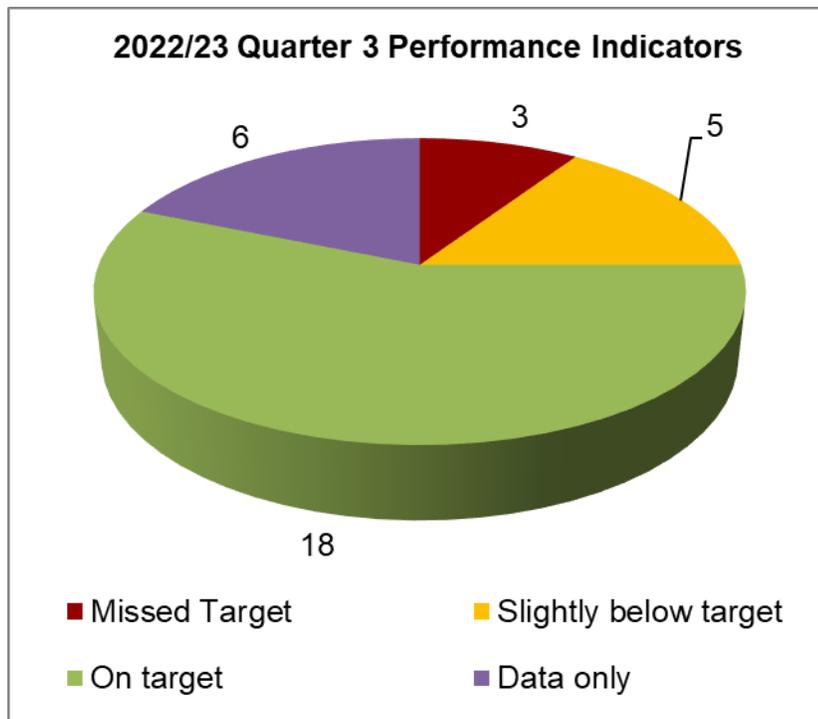
The eighteen completed actions are as follows:

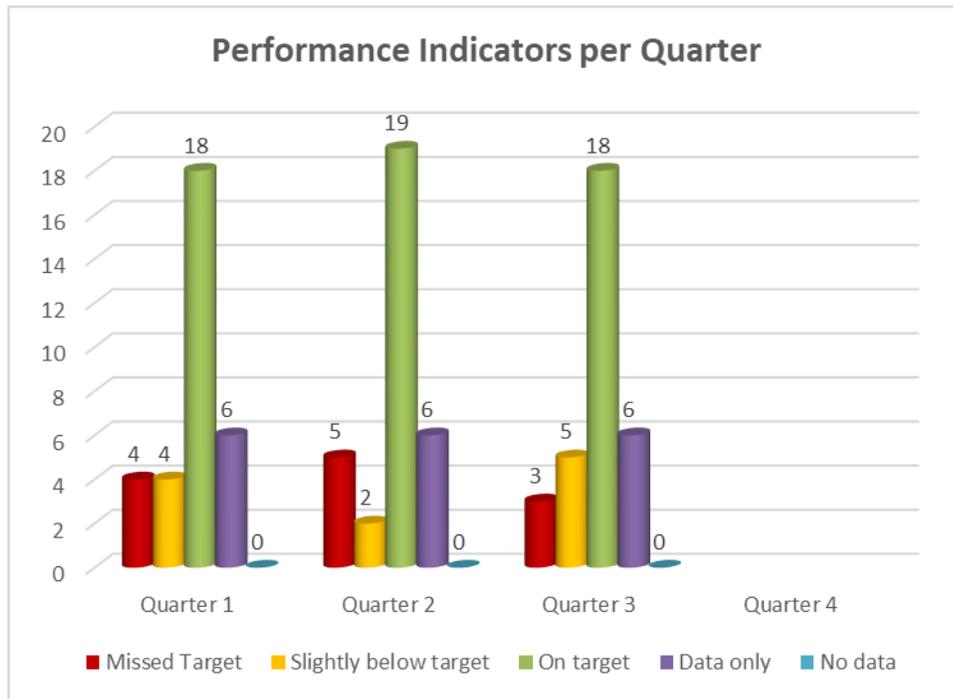
- Continue to support the Interfaith forum, Gedling Senior’s Council and Youth Council and develop new community leadership forums
- Deliver the annual Pride of Gedling Awards
- Prepare and plan for an event to mark the 50th anniversary of the creation of GBC and the 200 years anniversary of Lord Bryon
- Coordinate the supported internship programme
- Continue to implement the Agile Working Strategy
- Engage in local government restructuring debate to ensure local services are maintained and the voice of our residents is heard
- Create and implement a Communication Strategy and plan

- Carry out Gedling plan survey
- Develop and implement strong, fair employment policies
- Provide targeted business support to small and medium businesses across the borough
- Work with the County Council to ensure completion of the Gedling Access Road to support growth
- Plant 500 UK native trees across the borough to mark the lead up to the 50th Anniversary of the creation of the Borough
- Develop and implement a Carbon Reduction Strategy aligned with key partners across the borough
- Review the pilot Selective Licensing Scheme and investigate new schemes in the borough
- Explore delivery models in partnership with other local authorities and public bodies
- Review the Community Infrastructure Levy policy
- Support delivery of a local industrial strategy including playing an active role in D2N2/LEP
- Identify opportunities to redevelop vacant or underused land for employment uses

2.3 Indicators

Overall indicator performance at the end of quarter 3 shows that out of a total of 32 indicators, 18 were on or above target, 5 were slightly below target and 3 indicators missed their target.





2.4 Examples of particularly positive performance for quarter 3 include:

Performance Indicator	Figure reported	Target	Period covered
Average time to process new Housing Benefit claims (in calendar days).	14 days	15 days	October to December
Average length of time spent in temporary accommodation (in weeks)	19.4 weeks	22 weeks	October to December
Percentage of calls to the contact centre answered (or call back made).	97.2%	94%	12 month rolling average
Percentage of Business Rates Collected	84.45%	82.26%	April to December
Number of long term (over 6 months) empty homes in the Borough returned to use as a result of Gedling Borough Council intervention.	33	10	October to December
Number of rented households with health and safety hazards that fall below the minimum legal standard that have been remediated following the council's intervention	6	5	October to December
Percentage of Major planning applications processed within 13 weeks.	100%	92%	October to December

Percentage of other planning applications processed within 8 weeks	92.1%	80%	October to December
Number of visits to leisure centres	246,374	200,000	October to December
Net additional homes provided	234	124	October to December

2.5 The following performance indicators missed their target at the end of quarter 3.

LI075 Average time to process Housing Benefit change in circumstances (in calendar days) – Performance: 5.3 days against a target of 5 days for the period October to December.

Both October and November processing dates were on target. Due to Xmas and staff leave, the processing times for December slipped to 6 days meaning the average over the quarter was slightly over target.

LI006 Working Days Lost Due to Sickness Absence (rolling 12 month total) – Performance – 9.92 days against a target of 9 days.

Due to timing of reports and data availability, the data used for quarter 3 relates to the position as at November 2022. Time lost stands at 9.92 days which is now around 10% worse than target of 9 days. This represents an improvement on last month's and last quarter's outturn. The number of long-term absence cases remains relatively low and this has helped to contribute to the improved attendance figures.

LI085 Current number of DNA members – 3,676 members against target of 4,105 as at end of December.

The leisure industry is still struggling to recover from the impact of Covid with memberships nationally down by 4.8% on pre-Covid figures. The performance in Gedling is slightly worse than the national picture and is likely compounded by the impact of the cost of living challenges. The December DNA promotion brought in 313 new members, of which 77 cancelled their membership by 5th January.

2.6 Compliments and Complaints

In quarter 3, the council received 2% more compliments and 18% fewer complaints than in quarter 2 2022/23. 45% of all complaints that the council received in quarter 3 were upheld. Out of all complaints that the council received in quarter 3, 2 complaints were escalated to stage 2, of which only one was upheld.

2.7 Achievements

A separate report has been produced highlighting additional key achievements delivered during quarter 3, focusing on areas where the Council has made a real difference to people's lives. This is shown in Appendix 1 and is available on the Council's website. The following achievements are identified for particular attention:

Pride of Gedling Awards – the event was held in November and it was a great success. We received over 190 nominations across the six categories, all of which were of a very high standard and highlighted what a great place Gedling is to live in. The event was also sponsored by various local businesses and developers which enabled it to be produced at no cost to the council. The awards are one of the council's most high profile events and its success every year shows the importance of creating an engaging campaign that residents can take part in.

Warm Spaces – Warm spaces are initiatives set up to create places within the local community where people can come together, socialise, stay warm and in some cases have hot refreshments during the winter months. Alongside council venues, many of our valued Community Partners are also offering warm spaces as well as other services and support in local venues across the borough. There are over 30 designated venues available across the Borough, including the Richard Herrod Centre, Bonington Theatre (Lounge Area), Netherfield Forum and the Salvation Army in Arnold. A full list is available [HERE](#).

White Ribbon campaign – we worked with Carlton Town Football Club and local charity We R Here to end violence against women and girls by men as part of White Ribbon Day on 25th November. The theme was #TheGoal and we launched a campaign at Carlton Town Football club and to get footballers there to sign a pledge and promise not to be silent about the devastating effect of violence against women.

Councillors also wore white ribbons at their Full Council meeting in November to show their support for this important cause. They are working with local charity, We R Here, who support women fleeing from domestic abuse, to help raise awareness of their project and highlight how they support survivors of abuse.

Improvements to CCTV across Gedling - Gedling Borough Council has invested more than £89,000 to upgrade and improve CCTV cameras and equipment across the borough as part of the council's commitment to preventing and detecting crime and anti-social behaviour. Equipment in Arnold Town Centre, Carlton, Netherfield and Calverton has been upgraded to improve the image quality from the cameras, which are transmitted to, recorded, and monitored from the council's central CCTV Control Room. The cameras are able to provide high quality images to help improve facial recognition and identify number plates, which will help assist the Police with the prevention and detection of a wide range of criminal activities that could be taking place in or around the borough. It also supports the council's Community Safety team and Neighbourhood Wardens who regularly use the cameras to tackle anti-social behaviour and investigate cases of fly tipping, graffiti and vandalism.

UK Shared Prosperity Fund Allocation – Gedling Borough Council secured £2.9 million in funding to invest in local communities over the next three years. As part of the submission, we consulted with local community groups, businesses and partners to establish what they think the money should be used for. The fund identifies three local priorities; communities and place, support for local businesses and people and skills. Projects in the first year include plans to refurbish Lambley Lane sports pavilion, expand CCTV in crime hotspots, provide community grants to local charities and groups and the council will also use the funding to install new Changing Places public toilets at King George V Playing Fields in Arnold Town Centre.

Completion of the new Arnold Market Place (AMP) - The AMP, the £4 million flagship business development in Arnold Town Centre, has officially been completed and handed over to Gedling Borough Council. The building is now the new home to several new business start-ups as well as the Post Office, who were the first business to open its doors to the public. There is a wine tasting experience outlet, a cat and dog accessory and treats store, a cake shop and a delicatessen to go alongside the Post Office, which has relocated from nearby Worrall Avenue.

Bath Out project – This project was successfully concluded in partnership with Longhurst Housing Association and their appointed contractor. The scheme involved proactively adapting the bathrooms of 15 older persons units of accommodation in Netherfield. The scheme utilised a proportion of the council's Better Care Fund Allocation received from Government which was used to fund works to remove the bath in the property and replace with a level access shower wet room. The aim of the scheme is to reduce the likelihood of accidents in the home and enable older people to remain living independently in their own homes.

3 Alternative Options

- 3.1 Not to present an update on quarterly performance, in which case members will not be aware of performance against the Gedling Plan 2020-23.

4 Financial Implications

- 4.1 There are no financial implications arising out of this report.

5 Legal Implications

- 5.1 There are no legal implications arising out of this report.

6 Equalities Implications

- 6.1 There are no equalities implications arising out of this report.

7 Carbon Reduction/Sustainability Implications

- 7.1 There are no carbon reduction/sustainability implications arising out of this report.

Appendices

8

8.1 Appendix 1 – Examples of Outcomes/Achievements during Quarter 3 of 2022/23.

9 Background Papers

9.1 None identified.

10 Reasons for Recommendations

10.1 To ensure Members are informed of the performance against the Gedling Plan 2020-23.

**GEDLING
PLAN
2020-2023**

**Examples of Achievements and
Activities**

During

Quarter 3 - 2022/23

Cohesive, Diverse and Safe COMMUNITIES

Promote and encourage pride, good citizenship and participation

Christmas events in Arnold –

- **Festive Saturdays at the AMP** – organised by The Rural Retailer, Arnold Market Place held festive markets on Saturdays in December. Events included live music and independent market stall traders selling items such as gifts, cakes, sweets, handmade cards and homewares. All traders have said how successful their stalls were.
- **Arnold Christmas Lights Switch On** – included a stage where five local schools and three choirs performed, street theatre performers from Can Samba, Arnold and Mapperley Rotary Club with Santa and Arnold Methodist Church Christmas Craft Fair. The event attracted over 1000 people and the Council received some excellent feedback.

Remembrance Parades – the Council supported remembrance parades in Gedling, Mapperley and Arnold. A remembrance service was held in Arnot Hill Park attracting around 1000 people.

Pride of Gedling Awards – the event was held in November and it was a great success. We received over 190 nominations across the six categories, all of which were of a very high standard and highlighted what a great place Gedling is to live in. The event was also sponsored by various local businesses and developers which enabled it to be produced at no cost to the council. The awards are one of the council's most high profile events and its success every year shows the importance of creating an engaging campaign that residents can take part in.

Christmas Concert at St Paul's Church – The Mayor's Charity held its free annual Christmas Concert on 10th December at St Paul's Church in Daybrook. Carols and Christmas music was provided by Carlton Male Voice Choir.

"Food for Life" community celebration – Gedling Borough Council, Gedling Seniors Council and The Syrian Society of Nottinghamshire held a "Food for Life" community celebration this week. Around 100 guests attended, including refugees who have resettled in the borough, host families and community groups. Attendees joined together to thank the Gedling community for embracing and supporting so many refugees from Syria, and more recently Ukraine. Local Syrian families and the Syrian Society of Nottinghamshire, Yasmin House, prepared a traditional meal for attendees and craft activities for all ages were provided by Gedling Play Forum.

Reduce poverty and inequality and provide support to the most vulnerable

Warm Spaces – Warm spaces are initiatives set up to create places within the local community where people can come together, socialise, stay warm and in some cases have hot refreshments during the winter months. Alongside council venues, many of our valued Community Partners are also offering warm spaces as well as other services and support in local venues across the borough. There are over 30

designated venues available across the Borough, including the Richard Herrod Centre, Bonington Theatre (Lounge Area), Netherfield Forum and the Salvation Army in Arnold. A full list is available [HERE](#).

Social Eating Event - A small autumn craft/social eating event took place for families in Newstead. The event was held at the Newstead Centre and was attended by around 40 people. Older Children also took part in sports coaching on the Parish Council MUGA supported by local Notts CC Youth Workers.

Homelessness and Rough Sleeping Strategy - The South Notts Homelessness and Rough Sleeping Strategy 2022-2027 has now been approved. This outlines the key priorities and aims to reduce homelessness and rough sleeping across the South of the County whilst maximising all funding streams available to us.

Temporary Accommodation: The Council's Housing and Welfare Service has secured a further property to support Homeless families and reduce the reliance upon bed and breakfast accommodation. The Authority continues to work with Nottinghamshire County Council to identify other viable options and increase the overall number of temporary accommodation properties available to address homelessness in the Borough.

Homes for Ukraine Scheme update - For the Homes for Ukraine Scheme to support Ukrainian guests settling in the UK, 99 matched sponsors have come forward within the Borough from the commencement of the Scheme. Environmental Health officers had undertaken 97 first property checks, 76 second welfare checks and 19 third welfare checks. These checks are to ensure properties are not overcrowded, are safe to occupy and to safeguard the guests.

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Energy Bills Rebate scheme - All eligible households have received their payments before the government's deadline as follows:

- | | | |
|------------------------|------------|-------------------|
| • Core scheme | £6,845,700 | 45,638 households |
| • Discretionary scheme | £172,568 | 6,767 households |

Reduce anti-social behaviour, crime and the fear of crime

Selective Licencing Scheme – following consultation with residents, landlords and stakeholders, councillors agreed to extend the Selective Licensing Scheme to parts of Colwick, Carlton Hill, Daybrook and Newstead Village from 1st November 2022. The scheme makes privately rented homes safer for people to live in, and makes it mandatory for landlords to have licences for each of their private rented properties.

The consultation for the extension of the scheme received more than 200 responses and over 450 written comments which have been analysed and the feedback used to shape the extension to the scheme, known as Selective Licensing Phase two.

The licence requires that landlords meet a minimum standard of accommodation for residents and the scheme is being launched in areas where there is deprivation, high levels of antisocial behaviour, crime and poor housing conditions. The licensing will give the council's Environmental Health team powers to do more if landlords do not take the appropriate steps to deal with issues relating to property standards.

White Ribbon campaign – we worked with Carlton Town Football Club and local charity We R Here to end violence against women and girls by men as part of White Ribbon Day on 25th November. The theme was #TheGoal and we launched a campaign at Carlton Town Football club and to get footballers there to sign a pledge and promise not to be silent about the devastating effect of violence against women.

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High Performing COUNCIL

Improve the customer experience of engaging with the Council

Customer Survey Updates – Our Customer Services have updated our customer satisfaction surveys and incorporated equality and diversity questions in order to gain a better understanding of our community requirements. This information will hopefully assist us in planning the future direction of customer services.

Outreach Services – Customer Services outreach work continued with regular sessions at Carlton Community Hub and Calverton Core Centre. In addition to this the team have attended Netherfield St Georges Centre in October, Killisick Community Centre in November and two cost of living events at Newstead and Carlton. These sessions are designed to help residents with services such as housing, benefits, council tax, grants and any other local authority service as well as working closely with partners to help access their services.

Provide efficient and effective services

UK Shared Prosperity Fund Allocation – Gedling Borough Council secured £2.9 million in funding to invest in local communities over the next three years. As part of the submission, we consulted with local community groups, businesses and partners to establish what they think the money should be used for. The fund identifies three local priorities; communities and place, support for local businesses and people and skills. Projects in the first year include plans to refurbish Lambley Lane sports pavilion, expand CCTV in crime hotspots, provide community grants to local charities and groups and the council will also use the funding to install new Changing Places public toilets at King George V Playing Fields in Arnold Town Centre.

Comms Team Award - Our Communications team won the Small Team of the Year Award at the National Comms2point0 awards that were held in Birmingham on Friday 2 December. The judges said that it was “An excellent entry – the epitome of small team doing big strategic thinking and many other things! Entry has flair, style and character, showing the belief in what they are doing.” The Communications Manager will now be invited to present at a national masterclass in the New Year, showcasing the great work the team has done.

Legal Services – During Quarter 3, our Legal Services team successfully defended an appeal against conviction and sentence for 6 offences of breaching coronavirus regulations, completed a successful health and safety prosecution and supported practical completion of the AMP build contract by resolving the outstanding issue regarding collateral warranties which enabled the building to be handed over to the council.

Gedling Legal – the Gedling Legal team have taken on a further 10 new external matters which will contribute to their income generation target.

Single Persons’ Discount Review - Review of all cases of single persons’ discount has been concluded in Revenues Services. Cancellations are still incoming, so results not yet known. The purpose of the review is to maximise revenue and reduce occurrences of fraud.

Maintain a positive and supportive working environment and strong employee morale

Corporate Debts Support Team creation - A new central support point for all lead officers and invoice raising officers across the Council has been created and is being managed by the Revenues Services team. This provision includes debts advice surgeries for officers and “masterclass” training sessions on specific administrative tasks.

Policy development - In the last quarter there have been several policy changes that have been positive from an employee and employer perspective. These include:

- Implementation of enhanced payments for employees undertaking stand-by and callout duties on Boxing Day when it falls on a weekend.
- The standardisation of weekend overtime payments to teams in Environmental Services when their work is prevented from taking place due to Bank Holidays.
- The introduction of the Council’s first Fostering-friendly Policy. This supports employees who are foster carers through the award of additional leave at critical times during the adoption process. We are one of the first

district councils in the county to have such a policy and the proposals have been supported by Members, unions and our employees.

- Senior Leadership Team has brought in changes to our pay line to help our lowest-paid employees. The lowest pay points (points 1 to 4) have now been removed and this means that our lowest paid jobs are now at Band 3 on pay point 5. The changes are back dated to April and the payments are being made in December's salaries.

Improve use of digital technologies

ICT Projects and Upgrades - A number of projects and upgrades have been completed in this quarter, including:

- Iken (Legal) System Upgrade
- Firewall Replacement
- Leisure System Replacement
- Q-Matics (Queuing System) replacement with 365 tools
- Office 365 authentication protocol changes

Vibrant ECONOMY

Ensure a robust strategic development framework is in place

Authority Monitoring Report - The 2021/22 Authority Monitoring Report was published in December 2022 to provide background information on the social, environmental and economic characteristics of the Borough; to assess progress on the preparation of the Council's planning policy documents and to monitor the extent to which Local Plan policies are being successfully implemented. [AMR2021-22.pdf \(gedling.gov.uk\)](#)

Five Year Land Supply - All local planning authorities in England are requested to establish whether we have a five year supply of housing land and the Council's 2022 report was published in October 2022. The Assessment shows that against the housing target, Gedling Borough Council has a 7.25 year supply of land for housing. [Final Interim Planning Policy First Homes for web.pdf \(gedling.gov.uk\)](#)

Provide more homes

Empty Homes Review – the empty homes review has been concluded in Revenues Services with the purpose being to maximise the opportunity for receipt of new homes bonus funding from government. The review was concluded in time for the cut off point for receipt of maximum funding.

First Homes - An Interim Planning Policy Statement on First Homes was published in October 2022 to set out the Council's approach to delivering First Homes within Gedling Borough. [Final Interim Planning Policy First Homes for web.pdf \(gedling.gov.uk\)](#)

Drive business growth, workforce development and job opportunities

Supported Internship Programme - The Council's first supported intern is currently working in the Revenues Services team. The team is able to offer support to the intern to better her future chances of employment and the intern provides administrative support to the team. Feedback is very positive and the intern is showing clear development and acquisition of key skills as well as growing in confidence.

Cohort 1 Business Grants fully completed - All post payment assurance audits and reconciliation exercises for cohort 1 of the Covid-19 business grants schemes have been completed and signed off by the Department for Business, Energy and Industrial Strategy.

Jobs Fair – we delivered a jobs fair during quarter 3 with 25 stall holders and around 100 people attended throughout the day. Feedback was really good from stall holders and jobseekers alike with one stall holder saying it's the best jobs fair they have been to since Covid and would definitely be encouraging other departments to attend.

Mock Interviews – We organised and delivered mock interviews for over 300 pupils ranging from year 10 to year 13. Local business leaders, councillors and GBC staff attended and gave up their time to support the young people of the borough as part of our ongoing commitment to make sure young people get real life opportunities to prepare them for work.

Create thriving and vibrant town and local centres

Completion of the new Arnold Market Place (AMP) - The AMP, the £4 million flagship business development in Arnold Town Centre, has officially been completed and handed over to Gedling Borough Council. The building is now the new home to several new business start-ups as well as the Post Office, who were the first business to open its doors to the public. There is a wine tasting experience outlet, a cat and dog accessory and treats store, a cake shop and a delicatessen to go alongside the Post Office, which has relocated from nearby Worrall Avenue.

Sustainable ENVIRONMENT

Provide an attractive and sustainable local environment that local people can enjoy

Colwick Rectory Play Area funding – funding to improve Colwick Rectory Play Area has been secured from FCC Communities Foundation, a not-for-profit business that awards grants for community, conservation and heritage projects from funds donated by waste and resource management company FCC Environment through the Landfill Communities Fund. FCC Communities Foundation will be providing a grant total of £99,466.

Local school children from Netherfield Primary School and St John the Baptist Primary School in Colwick, took part in a consultation with the council to have their say and give suggestions for what they wanted to see at the site.

In addition to the existing equipment at the park, the improvements will see new facilities added including a wheelchair accessible roundabout, zip wire, trampoline, a multi play unit with 17 different features, new swings and more. The funding bid to FCC was made jointly by Gedling Borough Council and Colwick Parish Council and works are due to start in the New Year.

Green Lung Tree Trail - A tree trail at Digby Park, Mapperley, has officially opened as part of Gedling Borough Council's commitment to protect and create a sustainable environment. The trail was opened to coincide with National Tree Week, an annual celebration where the country's conservation sector, volunteer groups and tree-lovers come together to plant thousands of trees to mark the start of the annual tree planting season.

Promote and protect the environment by minimising pollution and waste and becoming carbon neutral

Corporate Environmental Policy - The council's Cabinet adopted a new corporate Environmental Policy Statement which embeds an environmentally conscious culture and behaviours within the council. The policy applies to staff and members and will enable a corporate approach to protecting the environment on the journey towards Net Zero carbon emissions. The same report also noted the establishment of a new Corporate Environment Group where Heads of Service and the council's Climate Change Officer meet quarterly to progress corporate actions to deliver the council's carbon management strategy and action plan.

Heads of Service and key managers across the council attended Carbon Literacy Training to raise awareness and understanding of the challenges presented by climate change and to pledge to take action to protect the environment. Further carbon literacy training is to be rolled out to the Council's Cabinet members and Managers who could not attend the first session.

HEALTHY lifestyles

Improve health and wellbeing and reduce health inequalities

The Strategic Review of Community Facilities has made good progress during quarter 3. This has included extensive stakeholder engagement with key partners and a resident survey that attracted 600 responses. Data and insight on physical activity behaviour and health inequalities and national and local strategic priorities has also been gathered for further analysis to inform the final Strategy.

Support physically active lifestyles

Swim Stars Swim Galas - To celebrate the incredible progress of young people learning to swim in the borough, Arnold and Carlton Forum Leisure Centres ran a fun Swim Stars gala prior to Christmas which gave learners the chance to complete in a fun and supported environment. Over 140 children on stages 3 and above took part, and all participants were given a souvenir swim gala medal

“My son attended the swimming gala today at Arnold Leisure Centre (21.12.22). I just wanted to say how enjoyable this was for all. In Thankyou to the fantastic swimming instructors who encourage and teach the children week after week and then organise such a great event for them. It was very well staffed, really well organised and the children received not only a medal at the end with a lovely presentation, they also received a great deal of encouragement and support during the races. Thank you to all the staff involved, the Council should be very proud of them.” Kate, Arnold.

Launch of Online Leisure Joining - With the introduction of the new leisure management system in September, the leisure facilities have now launched online joining for residents to be able to apply for their Gedling Leisure cards and DNA health and fitness memberships online. The benefits of this new functionality means a more efficient process for residents to join the scheme as well as reducing the amount of paper used at sites on membership forms.

Carlton Insight - Funding has been secured from Jigsaw Homes (via Active Notts) to fund a Carlton Community Connector for one day a week (for two years). The role will build on the insight from the Physical Activity work in Carlton and will focus on connecting older residents into the local community, whilst supporting their health and wellbeing and encouraging them to become more active.

Falls Prevention Pilot Classes update - The 12 week pilot phase of the Falls Prevention Classes is now complete. Outcomes including participants seeing a noticeable increase in their mobility and confidence to be able to get up from the floor unassisted. Other outcomes include participants make new friendships and gaining valuable information in the social element that follows the exercise session. Sessions are due to continue in 2023.

Increase recreational activities

Engaging with young people at the Bonington Theatre - The Bonington Theatre showed two performances of the Royal Shakespeare First Encounters shows which aim to give 7-13 year olds a fantastic first experience of Shakespeare whilst also being brilliant introductions for anyone new to his work, bringing the plays to life on stage in just 90 minutes. A screening of the Triangle of sadness film at the end of December targeted at 16 to 25yr olds also proved popular increasing visits from this age group by 2% compared to normal screenings.

Reduce levels of loneliness and isolation

Member's Grants Award - 45 grants in the region of £14,558, have been awarded to various community groups for example Parkinson's UK, Emmanuel Church, Willow Farm Primary School, St. Helen's Church (Burton Joyce), Westdale Lane Baptist Church, Friends for Life, Aye Up Mi Duck, Burton Joyce Primary School PTA, Woodborough Celtic Youth FC, Drone to Home, Ravenshead Parish Council, Newstead Parish Council, Papplewick Village Fayre Group, Linby Parish Council, Burton Joyce & Bulcote Local History Group, We R Here,, Mellish Rugby Club, Arnold in Bloom, Arnold Foodbank, All Hallows Church, Gedling Conservation Trust.

Community E Newsletters – Two Community E-Newsletters were circulated to 7k community contacts between October and December. Information Shared included sharing of the Warm Spaces in Gedling initiative, Armed Forces Breakfast Club, survey about activity levels, parks and leisure services, veteran's survey, Woodthorpe library improvement fund, Carlton and Gedling U3A.